



# 2018 Peer Services Implementation (PSI) Program Announcement

March 7, 2018

+ Welcome to Via Hope  
Peer Services Implementation  
2018 Program Announcement



# + Peer Services Implementation 2018 Program Announcement

## Presenters



**Amanda Bowman, LCSW**  
Recovery Institute Manager  
Via Hope



**John King, CPS**  
PSI Program Coordinator  
Via Hope



**Amy Pierce, CPS**  
PSI Field Liaison  
Via Hope

# + Agenda

- Welcome & Introductions
- Via Hope Recovery Institute
- 2018 Peer Services Implementation Learning Community – Program Overview
- More About 2018 PSI Program
  - Program Timeline & Activities
  - Participant Teams
  - Application Process
- Q&A





# Via Hope

Via Hope invests in people and organizations who want to re-envision mental health, through workforce development, community building, system transformation, and leadership development.

- Working to help make Texas behavioral health system more recovery oriented since 2009
- Recovery should be expected outcome for anyone with mental health condition
- Generously supported by grants from HHSC and Hogg Foundation





# Via Hope



- Training, Certification and Professional Development
  - Certified Peer Specialists
  - Certified Family Partners
  - Continuing education opportunities open to Peer Recovery Specialists (Recovery Coaches)
- Peer Voice Program - Leadership Training and Support for Peers (Persons with Lived Experience)
- Peer Run Organizations Program (PROP)
- Organizational Change Initiatives – The Recovery Institute



# Via Hope Recovery Institute



Set of **organizational change** programs, which promote

- Implementation of new practices
- Integration of new workforces and consumer representation
- Cultural shifts toward a recovery-oriented philosophy
- Leadership practices for improved staff wellness and productivity



# Via Hope Recovery Institute



## Program Areas:

- Recovery Institute Leadership Academy (RILA)
- Peer Specialist Integration (PSI) – Peer Services Implementation
- Person-Centered Recovery Planning (PCRP)
- Transition Age Youth (TAY) Initiative

## Types of offerings:

1. Learning Community programs (competitive application for longer term support, no fees for participation)
2. Stand-alone activities (open registration)



# + Recovery Institute

## Stand-Alone Activities

Open registration

- **Person Centered: Reimagining Planning and Partnership**  
2-Day Workshop
- **Demystifying the Peer Workforce**, 2-Day Workshop
  - Public or on-site (by request and depending on trainer availability)
- **Webinars**
  - Documentation of Peer Services – Feb 27<sup>th</sup> (registration opens soon)
- **Online Learning Courses**
  - Recovery-Oriented Practice (2 modules)
  - Partnering: The Person-Centered Approach

For details, see Events page at [viahope.org](http://viahope.org)



# Amy Pierce

## PSI Field Liaison



- Assist PSI program participants with implementation decisions related to new policies and practices supporting effective peer integration, capacity building of peer providers on site, and strategic development of peer programs
- Provides coaching, consultation, and facilitates training sessions
- A Via Hope subject matter expert on peer support and peer specialist integration

# + 2018 PSI Learning Community

**Over the course of the PSI Program, teams will focus on making change across five domains of Peer Services Implementation:**

- Organizational Culture
- Funding Peer Specialist Positions
- Recruitment and Hiring of Peer Specialists
- Peer Support Staff Role Definition and Clarification, and
- Supervision and Career Advancement





# 2018 PSI Learning Community



- Tailored support to help teams meet goals as they define them
- Ongoing access to a community of teams navigating similar peer services implementation challenges
- On-demand tools and resources only available to program participants
- Regular access to subject matter experts who provide individualized consultation for people that occupy a variety of roles within the organization
- Professional development CEU's (at least 24 hours)

# + PSI Team Composition

- 4-6 individuals
- Team Leader must be a person that has a considerable investment in implementing peer services at the organization and it is recommended that this role be the Peer Specialist Supervisor
- Peer supervisor must be a member of the team
- At least 1 person on the team should be a peer specialist
- Other champions who want to further the implementation of peer services



# + Timeline of Activities

Date	Activity
March, 2018	March 7-Informational Webinar about the PSI program and application process and application opens
April 2018	April 4- Online Application Closes April 13- Sites will be notified of acceptance Orientation activities, including community webinar
May 2018	Initial 1-day site visits and consultation
June 2018	Initial 1-day site visits and consultation cont. Opening gathering for all sites (Location and date TBD)
June-August, 2018	Individual Site calls, community webinars, and independent site based work
September-October 2018	On-site 2-Day Demystifying the Peer Workforce Workshop
November 2018-March 2019	Individual site-based calls, community webinars, and independent site based work
January-March 2019	Peer Specialist-specific technical assistance
April 2019	Closing cross-site gathering, exact date TBD
<b>May 2019</b>	<b>Wrap-up activities</b>



# Participating Team Responsibilities



- Complete all of the required activities in the timeline
- Commit to independent learning activities, including the development of PSI-specific goals
- Host Via Hope onsite for an initial 2-day Demystifying the Peer Workforce workshop, and up to one day on site peer-specific consultation
- Complete evaluation activities
- Collaborate and communicate with other staff involved in peer services implementation, such as Human Resources, Quality Management, and training staff

# + PSI Unit

- Unit where implementation efforts will be focused
- Lessons learned from activities on this unit can be applied to cross agency changes
- Considerations for selection:
  - Choose unit that already has the benefit of peer services or one that is enthusiastic about incorporating peer services
  - Invite rather than assign
  - If possible, have the director/manager of the unit be an active member of the PSI Team





# + John King

## PSI Program Coordinator



- Coordinate and facilitate a learning community program focused on helping organizations further peer specialists, including developing project plans and implementation timelines, facilitating gathering, and consulting with program participants regarding adoption of new practices
- Provide leadership in the process of PSI program development, which includes planning training activities, overseeing the creation of tools/resources, and collaboration with content experts



# The Application Process

# + The Application Process

- Requirements to Apply
- Application Timeline
- Technology Tips
- Outline/Overview of Steps
- Letter of Commitment
- Final Reminders and Tips



# + Requirements to Apply

- Organization must receive public funding as a mental health service provider
- Review program activities to determine:
  - Your organization can commit to participating fully
  - Your organization and the 2018 PSI Learning Community are a good match
- Complete and submit application by April 4<sup>th</sup>, 2018, 5 pm CST deadline
- Compose a team that meets specified criteria
- Letter of Commitment from Executive Sponsor



# + Application Timeline

Date	Activity
March 7th	Informational Webinar about the PSI program and application process
March 7th	Online application opens
April 4th	Online application will close. Applications must be submitted by 5 pm to be considered
April 13th	Applicants will be notified about their application status
April 2018 - May 2019	Program activities

# + The Application Process

## Important Technology Tips

- You will have access to a PDF of the application, known as the Application Preview document
- We strongly recommend preparing ALL your answers prior to beginning the online application
- The “live” application will only allow you to save answers at the end of each page
- Resuming an application at a later time can only be done on the same computer/browser

# + Application Steps: An Overview

1. Organizational Information
2. Experiential Component
3. 2018 PSI Learning Community Requirements
4. Application Questions
5. PSI Learning Community Team
6. PSI Unit Selection
7. Letter of Commitment and Final Submission



# + Letter of Commitment

- Evidence of support from the top leadership
- Superintendent or CEO/ED







# Final Reminders and Tips:

- Look at program details and requirements closely by viewing the **Application Supplement** document
- Prepare all application responses before beginning the online application by using the **Application Preview** document
- Reach out to your executive sponsor now
- Both documents will be posted today March 7<sup>th</sup>
- Application opens today and closes April 4<sup>th</sup>, 2018



# + Questions?



# + Contact Information:

For questions/information regarding the 2018 PSI Learning Community, please contact John King, PSI Coordinator  
[john.king@viahope.org](mailto:john.king@viahope.org)

For general inquiry regarding the Recovery Institute, please contact Amanda Bowman, Recovery Institute Manager, at  
[amanda.bowman@viahope.org](mailto:amanda.bowman@viahope.org)



Watch for:

- Preview of Application
- Application Link
- Questions & Answers
- Recording of this webinar

Thank you for the  
work you do.